

## **Mailbox Snowplow Damage**

A primary winter responsibility of the Service Department involves snow and ice management on the township's roads. During the course of this operation damage to mailboxes can occur from either snow being thrown from the plow or on rare occasions the box and/or post being struck by the plow. Should the box and/or post be struck by the plow or truck, the Service Department will respond in the following manner:

- 1) The department will upon knowingly striking a mailbox, leave a letter stating the same and perform follow-up with the resident. Remedies shall include setting a temporary mailbox, repairing the existing mailbox, if possible, or reasonably replace the damaged box and/or post in kind. This determination shall be solely at the discretion of Bainbridge Township.
  
- 2) In cases where a damage complaint is called into the Service Department Service personnel will investigate the damage and if it is determined the mailbox was likely struck by our plow unknowingly the aforementioned process will apply. Should it be determined the damage was caused by thrown snow resident shall be responsible for resetting/replacing their mailbox and/or post.