



MONTH DAY, YEAR

CUSTOMER NAME
MAILING ADDRESS LINE 1
CITY, STATE ZIP CODE

Account Number:

Dear CUSTOMER NAME,

This letter is to inform you that your electric supplier is changing.

Your community is a member of NOPEC (Northeast Ohio Public Energy Council) and you are currently enrolled in NOPEC's governmental electric aggregation Standard Program Price until January 2023. As you may be aware, for reasons beyond NOPEC's control, the market price of electricity has spiked dramatically in 2022 and increases could continue into 2023.

NOPEC was formed to protect your interests in the energy marketplace and believes that you will pay a lower price if you temporarily receive electricity through your electric utility during the next several months. As such, NOPEC is returning your account to the electric utility beginning with your next meter read, which may take one to two billing cycles. There is no action required by you and as a reminder you will not be charged a fee from NOPEC to make this change.

We value you as a NOPEC customer. NOPEC plans to resume its electric aggregation program in the spring of 2023. We look forward to serving you again at that time.

If you have any questions regarding this transition, please visit the NOPEC website at www.nopec.org/return or contact NOPEC's Customer Care Center at 855-667-3201.

Sincerely,

A handwritten signature in blue ink that reads "Charles W. Keiper III".

Charles W. Keiper, III
Executive Director, NOPEC